

Our Services and Fee Sheet Highcliffe

Winkworth

Services	Management Services	Rent Collection Services	Lettings Services
Visiting your Property to provide a rental assessment	✓	✓	✓
Marketing the Property	✓	✓	✓
Conducting the Viewings with prospective Tenants	✓	✓	✓
Negotiating a Tenancy between yourself and prospective Tenants	✓	✓	✓
Taking a Holding Deposit which demonstrates both the Landlord's and the Applicant's commitment to enter an agreement subject to contract and references	✓	✓	✓
Providing a sample Tenancy Agreement to the Applicant	✓	✓	✓
Taking references for the Tenant(s) and Guarantor(s) as applicable (Please refer to the Schedule of Fees to see if this will be at your expense)	✓	✓	✓
Checking the successful Applicant's Right to Rent documents at the commencement of the Tenancy and for any other relevant occupiers	✓	✓	✓
Ensuring all safety paperwork e.g. Gas Safety certificate, Electrical safety checks etc. where applicable are in place for the commencement of the Tenancy (any safety checks will be at your expense)	✓	✓	Landlord responsibility
Creating and arranging for the Tenancy Agreement to be signed by the parties	✓	✓	✓
Arranging for an Inventory and Schedule of Condition to be created (at your expense)	✓	✓	✓
Arranging for a Check In to be carried out on the commencement of the tenancy (at your expense)	✓	✓	Landlord responsibility
Collecting the first instalment of Rent from the Tenant(s)	✓	✓	✓
Registering the deposit in a Government approved custodial deposit scheme or holding the Tenancy deposit as stakeholder where the Tenancy is not a Housing Act tenancy (at your expense)	✓	✓	✓
Arranging for the Tenant(s) to set up a standing order for Rent payable to us on your behalf	✓	✓	Landlord responsibility
Accounting to you with a statement for the first instalment of Rent paid by the Tenant	✓	✓	✓
For non-Housing Act tenancies only, negotiating any renewal of the Tenancy at the end of the fixed term or when the agreement is being held over (Commissions and fees are applicable – see Our Services and Fees Sheet)	✓	✓	✓
Conducting an annual Rent Review, serving Section 13 notices and attending tribunals where necessary (Commissions and fees may be applicable – see Our Services and Fees Sheet)	✓	✓	✓
Arranging for the Tenant to make their contractual Rent payments in accordance with their Tenancy Agreement	✓	✓	Landlord responsibility
Accounting to you throughout the duration of the Tenancy with a statement of Rent paid invoices paid on your behalf and our fees / commissions applied	✓	✓	Landlord responsibility
Informing Local Authority for council tax and water board, of your new Tenant's details (where applicable) Please note Gas & Electric are not included.	✓	Landlord responsibility	Landlord responsibility
Holding a set of keys for the duration of your agreement with us	✓	Landlord responsibility	Landlord responsibility
Property Visits on a 6-monthly basis	✓	Landlord responsibility	Landlord responsibility
Recording renewal dates for safety records and arranging for renewal checks (all safety checks are at your expense)	✓	Landlord responsibility	Landlord responsibility
Arranging repairs and maintenance as required at the Property and accounting to you accordingly on your statement up to £300.00 inc. VAT	✓	Landlord responsibility	Landlord responsibility
Obtaining two estimates for maintenance over £300.00 inc. VAT	✓	Landlord responsibility	Landlord responsibility

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Liaising with your Tenant regarding all matters in relation to the Tenancy you have in place with them under our Management Service	✓	Landlord responsibility	Landlord responsibility
Serving a standard notice to terminate the Tenancy Agreement for non-Housing Act tenancies when appropriate. For Housing Act tenancies only we may refer you to our preferred solicitors as you will need to demonstrate a reason to obtain possession of your Property or we may do this in house – both of which will be at your expense – (see Our Services and Fees Sheet)	✓	Landlord responsibility	Landlord responsibility
Arranging a check out report (Please ask the office for their list of fees in relation to Inventory and Check outs)	✓	Landlord responsibility	Landlord responsibility
Obtaining quotes for any work required / identified as dilapidations or for those which are your responsibility	✓	Landlord responsibility	Landlord responsibility
Informing your Tenant and negotiating any potential deductions from the Tenancy Deposit	✓	Landlord responsibility	Landlord responsibility
Administering the agreed return of the deposit where relevant or from our client account on receipt of written agreement from you and your Tenant	✓	Landlord responsibility	Landlord responsibility
Property and compliance health check to ensure the Property and Tenancy is legally compliant	✓	Landlord responsibility	Landlord responsibility

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Our Fees	% of Gross Rental Value
Commission for Letting Service	
Letting Service Commission	Letting Service Commission equivalent to 75 % of a month's rent inc VAT
Commission for Letting Service after the initial 12 months of the Tenancy has expired	
Commission for Rent Collection Service	
Letting Service Commission	£420 inclusive of VAT Payable in advance
Rent Collection Service Commission	12 % inclusive of VAT Payable monthly
Total Commission under the Rent Collection Service	£420 inclusive of VAT Payable in advance + 12 % inclusive of VAT Payable monthly
Commission for Management Service	
Letting Service Commission	£420 inclusive of VAT Payable in advance
Management Service Commission	14.4 % inclusive of VAT Payable monthly
Total Commission under the Management Service	£420 inclusive of VAT Payable in advance + 14.4 % inclusive of VAT Payable monthly
Commission for Managed Plus (with Rent Guarantee)	
Letting Service Commission	£420 inclusive of VAT Payable in advance
Management Service Commission inc Rent Guarantee	16.8 % inclusive of VAT Payable monthly
Total Commission under the Management Service	£420 inclusive of VAT Payable in advance + 16.8 % inclusive of VAT Payable monthly

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Description of the individual charge element	Management Service	Rent Collection Service	Letting Service
Tenant and Guarantor Referencing Fees (Please note that this fee may be included in your Tenancy Arrangement and Preparation cost if no price is quoted here).	First two tenant references included Additional checks £30 inc. VAT per tenant.	First two tenant references included Additional checks £30 inc. VAT per tenant.	First two tenant references included Additional checks £30 inc. VAT per tenant.
Right to Rent Checks (Please note that this fee may be included in your Tenancy Arrangement and Preparation cost if no price is quoted here).	Included	Included	Included
Tenancy Arrangement and Preparation (to include preparing the Tenancy Agreement, providing a sample copy to your prospective Tenant, taking a Holding Deposit to show commitment to wishing to enter into an agreement (subject to contract and references), conducting initial Right to Rent checks on each applicant, arranging the Tenant's standing order (where applicable), accounting to you regarding the first Rent paid less our fees and commission).	Included	Included	Included
Preparation of Inventory and Schedule of Condition at the start of each Tenancy – This may be conducted by our staff or an independent inventory clerk. Please ask us for further details.	From £48 inc. VAT	From £48 inc. VAT	From £48 inc. VAT
Preparation of Renewal Agreement (non-Housing Act tenancies only) at the end of the initial term of the Tenancy.	£300 Inc. VAT	£300 inc. VAT	£300 inc. VAT
Annual Rent Review Undertaking a market rent review each year during month 10 of any Assured Periodic Tenancy (or 10 months after the last increase), researching prevailing market conditions and providing comparable rental evidence to support any proposed increase, in accordance with any applicable laws and the terms of this agreement.	£60 Inc. VAT	£60 inc. VAT	£60 inc. VAT
Service of Section 13 Notice Where a rent increase is agreed with the Landlord, serving notice of the proposed increase on the Tenant in accordance with Section 13(2) of the Housing Act 1988, as amended.	£120 inc. VAT	£120 inc. VAT	£120 inc. VAT
First-tier Tribunal Attendance (Rent Disputes — including challenges within the first 6 months of the tenancy and rent review disputes) Where your Tenant refers a rent dispute to the First-tier Tribunal for determination — whether challenging the initial rent within the first 6 months of the tenancy or disputing a proposed rent increase following a rent review — we will attend the hearing and provide supporting evidence as required.	£240 inc. VAT	£240 inc. VAT	£500 inc. VAT (Only where we created the initial tenancy and / or completed the rent review and service of Section 13 on your behalf)
Waiting at the Property	£30 per hour inc. VAT	Not available	Not available
Providing Duplicate Statement(s)	£12 inc. VAT per statement subject to a minimum charge of £12 inc. VAT	£12 inc. VAT per statement subject to a minimum charge of £12 inc. VAT	£12 inc. VAT per statement subject to a minimum charge of £12 inc. VAT

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Reporting to and making payments to HMRC for overseas Landlords without HMRC approval	£30 inc. VAT (Per Quarter)	£30 inc. VAT (Per Quarter)	Not applicable
Property Visits in addition to the visits provided at your service level (per visit)	£60 inc. VAT	£60 inc. VAT	£150 inc. VAT
Fee for arranging refurbishment or building work contracts for works over £1000.00 (inc. VAT) Subject to agents' discretion.	A fee, calculated at a pre-agreed percentage dependent on the level of works required, will be applied for the management and coordination of any maintenance or minor refurbishment carried out during a property's void period to ensure suitable letting standards	Not applicable	Not applicable
Seeking additional estimates for maintenance work over the standard two provided within our service (For works over £250.00 inc. VAT) (Per estimate)	£50 inc. VAT	Not applicable	Not applicable
Service of a Notice to Quit (non-Housing Act tenancies only)	Included in your service level	£200 inc. VAT	£200 inc. VAT
Section 8 Notice (Possession) Advising on the applicable grounds under Section 8 of the Housing Act 1988, as amended, where you wish to bring an Assured Periodic Tenancy to an end, and serving the appropriate notice. Your Winkworth office will advise whether they will refer you to our preferred solicitors for legal advice and next steps or deal with the matter in-house.	From £250 inc. VAT	Not applicable – please speak to the office	Not applicable – please speak to the office
Preparation of Inventory and Schedule of Condition at the end of each Tenancy – This may be conducted by our staff or an independent inventory clerk. Please ask us for further details.	From £48 inc. VAT	From £48 inc. VAT	From £48 inc. VAT
Void Period Property Visits The scope and frequency of the visits to be agreed in writing with you	£30 inc. VAT	£30 inc. VAT	£30 inc. VAT
Key Cutting Service In addition to the cost of the key (Please note some keys require specialist cutting or ordering, if this is the case we are unable to provide this service.)	£10 inc. VAT per key provided	£10 inc. VAT per key provided	£10 inc. VAT per key provided
Tenancy Agreement Variation as requested by you To organise a new agreement to be signed by the Tenant. Please note that this does not include legal advice	£250 inc. VAT	£250 inc. VAT	£500 inc. VAT

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Charge for tenancies where we have found a suitable Prospective Applicant and have proceeded with the application and you refuse their offer or subsequently impose unacceptable conditions on the Tenant	£420 inc. VAT	£420 inc. VAT	£420 inc. VAT
Additional works beyond the agreed works An hourly rate for all aspects carried out on your behalf which are not detailed as part of your chosen service level unless any other fee is agreed	£60 inc. VAT per hour	£60 inc. VAT per hour	£60 inc. VAT per hour
Compliance and Verification Fee For sanctions screening and, where necessary, AML, identity and verification checks. This fee is payable upon instruction and is non-refundable once the relevant checks have commenced.	£50 inc. VAT	£50 inc. VAT	£50 inc. VAT
Property and Compliance Health Check – opt in For Landlords on a Letting Service or Rent Collection Service, we are able to carry out an annual compliance review of your Property on request, checking the status of your Gas Safety Certificate, Electrical Installation Condition Report, Energy Performance Certificate, and deposit protection provisions. (Please note that the ultimate responsibility for compliance rests with you as the Landlord).	Included within Management Service	£150 inc. VAT	£150 inc. VAT

Please note that where our Summary of Service states “Landlord responsibility” we may be able to assist you for an additional fee which will be based on our “Additional Work” terms stated in the above Our Services and Fees Sheet.

We can provide you separately with costs at your request for the following, all of which are conducted by independent professional contractors:

- Energy Performance Certificate
- Gas Safety Reports undertaken by a Gas Safe Engineer
- Periodic Electrical Reports
- Electrical Installation Condition Report
- Portable Appliance Testing
- Risk Assessment for Legionnaires’ Disease
- Installation of Battery-operated Smoke Alarms and / or Carbon Monoxide Detectors
- Testing of the Smoke Alarms and Carbon Monoxide Detectors on the start date of the Tenancy

Please note that we may increase our fees and charges to reflect the increase in costs of providing the Services and any additional services. We shall give you not less than 30 days’ prior notice of each increase in Fees and/or charges and will not increase fees more than once in every 12 months. Please see our Terms and Conditions for further information.